

# How to shut off your water

If you have a leak or want to turn off your water for projects or repairs, it is important to know how and where to shut off your water. In most homes there should be a shut-off valve on your plumbing system. If you cannot locate this valve or do not have one, you can turn the water off at the meter valve. Your meter box will typically be located near the street side of your property line in a cement box at ground level. The shut off valve should have an arrow pointing towards your property if the water is on; turn the valve away from your water property to turn off the water. Please contact our maintenance department at 425-787-0250 if you need further assistance.



## How to Locate Your Meter

Most water meters are in the Right-of-Way at the edge of the road near the property line. The meter will be in a ground level cement box with a lid. Remove the lid. (It is not unusual for the meter box to be filled with water or dirt.) Flip up the plastic cap in the box to expose the register. If there is more than one meter box, find the meter number on the cap that matches the meter number that appears on your water bill.

If you do not have a copy of your bill or cannot locate your meter, call an AWWD customer service representative at 425-787-0220 (Mon.- Fri., 8:00 a.m.- 5:00 p.m.) to obtain your meter number.

