

Leak Adjustment Policy

AWWD Code 9.10.390 & 9.10.400

A ratepayer will be charged at the rate the District pays the City of Everett for wholesale water as of the date the leak credit is calculated for the excess water consumption above the typical usage for that ratepayer during that time of the year, for a period not to exceed four months prior to the repair of the leak.

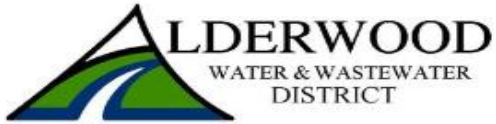
A water leak eligible for a leak credit is an undetectable loss of water due to a break or dysfunction of the water system from the District owned meter box to the facility served. The leak must be repaired in a reasonable amount of time after the leak is discovered to be eligible for a leak credit, typically thirty (30) days or less.

A property owner will be granted a leak credit only once during a 24-month period.

Within 30 days of the repair the ratepayer must request the leak credit in writing on the form provided by the District.

Ratepayers requesting a leak credit must provide evidence of the repair(s), typically a copy of an invoice itemizing costs or other documentation, as approved by the Director of Finance, substantiating that the repair was completed.

If you have any questions regarding the Leak Adjustment Policy you can contact our billing department at 425-787-0220.



Application for Leak Adjustment Credit

Date	
Name	
Account Number	
Service Address	
Contact Phone	

Approximate date leak appeared:	
Date Leak repair completed:	
Description of the leak and repair:	

Documentation for repair is required. (Please attach copy): Invoice Receipt Other *

*If other, please describe:	
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If your request for a Leak Adjustment is approved, the excess water used above your normal usage will be re-calculated at the current Wholesale Rate, for a period not to exceed 4 months.

By signing this request, I certify that I understand the terms and conditions of the District Leak Adjustment Policy and acknowledge that I will not be eligible for an additional Leak Adjustment for this property for two years following the date when this Leak Adjustment is granted.

Customer Signature _____ Date _____