

How to Read Your Utility Bill



Amount Due: Clearly illustrated amounts for previous balance, payments received, balance forward, current charges and due date.

How To Pay: We offer multiple, convenient ways to pay your bill.

Alerts: Check here for notices about possible leaks.

How To Contact Us: You can reach us by phone, email or in person.

Messages: Find out about conservation programs, rates and more.

Payment Coupon: Be sure to include this coupon with your payment when mailing or dropping off your payment.



Water Charges and Sewer Charges: Your water and sewer charges explained.

Billing Summary and Water Usage History: The Summary shows all charges and payments. The History chart gives a broad picture of your usage by bill cycle.

Meter Information: This section shows all of the details of your latest meter reading.

Back Panel: Let us know about your move or changes to your account. Go Green by signing up for paperless billing at awwd.com.

Water For Life, Forever